Get Started

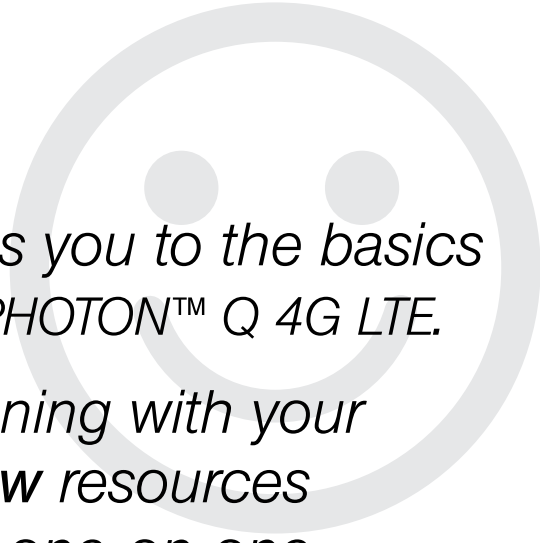
All you need to know to get going.

MOTOROLA **PHOTON**™ **Q** 4G LTE

Sprint

BC

Welcome!



Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint and your MOTOROLA PHOTON™ Q 4G LTE.

***ReadyNow** – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**. You can even schedule a one-on-one appointment at a Sprint Store near you.*

*For ongoing support and resources, visit **sprint.com/support**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.*

***Note:** Available applications and services are subject to change at any time.*

Using This Guide

This Get Started guide is designed to help you set up and use your new MOTOROLA PHOTON Q 4G LTE. It's divided into four sections to help you find the information you need quickly and easily.

- ***Get Ready*** *— page 1 — Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.*
- ***Android™ Basics*** *— page 4 — Learn some basics about how to move around on your phone, use the home screen, and enter text. If you're familiar with Android phones, you can probably skip these pages (although a refresher course never hurt anyone).*
- ***Use Your Phone*** *— page 10 — Take advantage of your phone's features and Sprint services, from the basics (making calls) to the more advanced (using Facebook, Navigation, and more).*
- ***Tools & Resources*** *— page 35 — Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.*

Your MOTOROLA PHOTON Q 4G LTE

Get Your Phone Ready

Before you start: Visit ***sprint.com/readynow*** *to learn about transferring contacts, calendars, and more from your old phone.*

Charge the Battery

1. Insert the small end of the USB cord into the charger/accessory jack on the left side of your phone.
2. Insert the larger end of the USB cord into the AC adapter.
3. Plug the AC adapter into an electrical outlet and charge for at least three hours.

Turn the Phone On

► Press and hold the Power/Screen Lock button to turn your phone on.

Power/ Screen Lock Button

Turn the Screen On and Off

- To quickly turn the display screen off, press the Power/Screen Lock button on top of the phone.
- To turn the screen on and display the unlock screen, press the Power/Screen Lock button.

Unlock the Screen

► Touch ( ) and drag it to the right to unlock the screen.

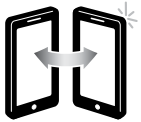
Turn the Phone Off

- Press and hold the power button on top of the phone and then touch **Power off** > **OK** to turn the phone off.

Activate Your Phone

If you purchased your phone at a Sprint Store, it is probably activated and ready to use.

If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.



If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

Setup Application

The setup application helps you set up various options and applications, including setting up your Google™ Account.*

Complete the Setup Application

After activation and any required updates, your phone should power off and then back on again. After the restart, you'll see a Welcome screen. You can then complete the Setup steps.

1. After restart, touch **Start** to begin.
   - **Got Google?** – Create or sign in to your Google Account.
   - **Backup and restore** – Choose whether or not to back up data with your Google Account.
2. Touch **Done** when you have finished.

** You do not need to sign up for a Google Account to use your phone; however, to access music, movies, books, Android apps and much more on Google Play™, you must link your phone to a Google Account.*

Android™ Basics: Getting Around Your Phone

Move Around Your Phone's Menus and Screens Using Gestures

Your phone's touchscreen lets you control everything through various types of touches, or gestures.

Touch: When you want to press onscreen buttons, select items such as application and settings icons, or type, simply touch the screen with your finger. A light touch works best.

Touch and hold: To open the available options for an item (for example, options for a contact), simply touch and hold the item.

Drag: To scroll through a list or move slowly, drag across the touchscreen horizontally or vertically. For example, touch **People** and then drag the list up or down.

Flick: To scroll quickly through a list, flick across the touchscreen (drag quickly and release). When you're flicking through a long list, touch the screen to stop scrolling.

> ***Tip:*** *When you drag or flick a list, a scroll bar may appear. Drag the scroll bar to move quickly to a specific letter (A-Z).*

Zoom: "Pinch" the screen using your thumb and forefinger to zoom out or zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.) You can also double-touch the screen to zoom in and then double-touch again to zoom out.

Your Home Screen

Home Screen

Touch ⌂ to display your Home screen.

Note: *Your Home screen is at the far left and you can only go right from the Home screen.*

Status Bar

Notifications
Drag status bar down for details.
Touch one to expand or collapse.
Take appropriate actions.
Touch and hold for app info.
Flick left or right to dismiss.

Add and customize Widgets.

Flick left to access Quick Settings.

Flick right to open or create more pages.

Shortcuts
Touch to open.

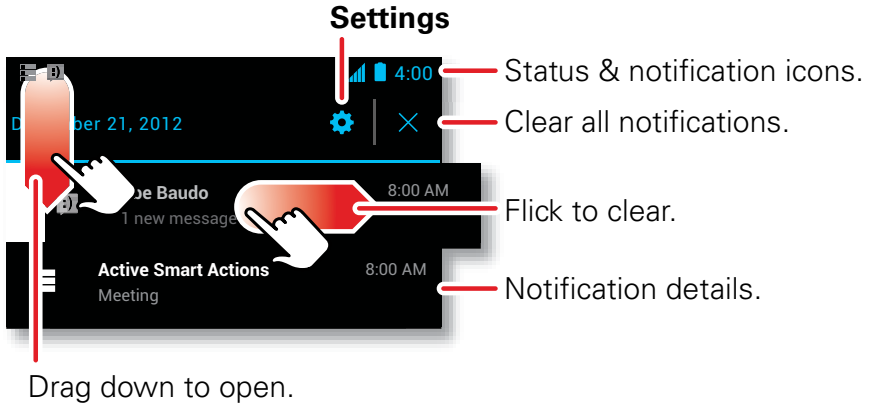
Favorites Tray
Touch Apps ⋮⋮⋮ to see all your apps & widgets.

Navigate
Back ↩, Home ⌂ & Recent Apps ▭.

Notifications Panel

When you see a notification icon on the left side of the status bar, flick the status bar down to display the notifications panel. Touch a notification to open the related application, such as messaging, call list, or event.

To close the panel, drag the bottom bar up.



Add Pages to the Home Screen

To create more pages for additional shortcuts and widgets, flick left in the Home screen until you see the Add a page screen and then select **Blank page** or **Start with a template**.

- To display the main Home screen, touch from any screen.
- To rearrange or remove pages, touch **Manage pages** at the bottom of the Add a page screen.

Add Items to Your Home Screen

- **Widget:** Touch , touch the WIDGETS tab at the top, and then touch and hold a widget (or flick left to see more widgets).
- **Shortcut:** Touch , touch the APPS tab and touch and hold an app and then drag it to the spot on one of the Home screens.
- **Wallpaper:** Touch and hold a blank spot on the Home screen. Select a wallpaper source from Gallery, ID wallpapers, Live Wallpapers, or other Wallpapers.

Note: *Touching* *from the main Home screen brings up a thumbnail view of all home screens. Touch a thumbnail to display a screen.*

Buttons and Keys

On the bottom of the touchscreen, you'll find a row of three static keys that let you perform specific functions.

- **Back Key** (⬅) – Touch to return to the previous screen view.
- **Home Key** (⌂) – Touch to return to the main Home screen.
- **Recent Apps Key** (▭) – Touch to view recently viewed apps.

Open Applications

- If an application is on one of your pages, just touch it to open it.
- If an application is not available from your Home screen, touch ⌂ (if you're not already on the Home screen), touch ⋮⋮⋮ to display the applications list, and then touch the application from the alphabetical list. You may have to drag left or right to find the application you're looking for.

Typing

Touchscreen Keyboards

Your phone lets you choose between two onscreen keyboards: Android keyboard and Swype.

Note: You can also type on your phone's physical QWERTY keyboard.

Language and Keyboard Settings

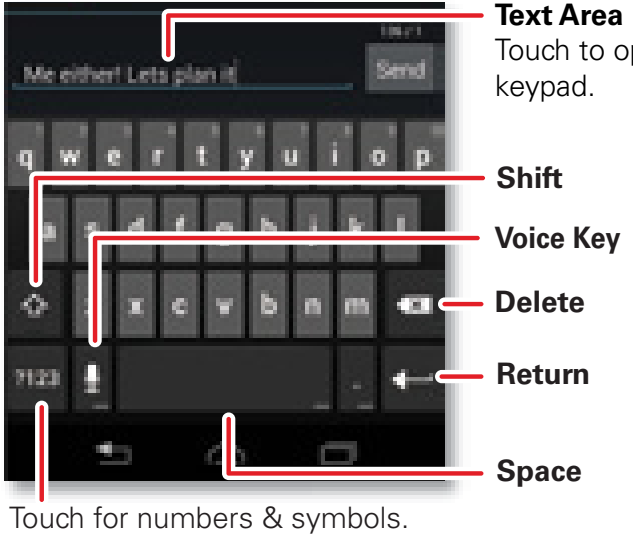
You can change your text entry options through the Language & input settings menu. These may include selecting touchscreen keyboard options (Android keyboard or Swype), Language, Spell checker, and Personal dictionary.

► Touch > > **Settings** > **Language & input** and then touch an option.

- To select a keyboard type, select **Android keyboard** or **Swype** under KEYBOARD & INPUT METHODS.
- To change Swype settings, touch next to **Swype**.
- To change the language for your keyboard, touch **Input languages**.
- To edit your word suggestion dictionary for the Android keyboard, touch **Personal dictionary**.
- To change your Android keyboard settings, touch next to **Android keyboard**.

Android Keyboard

Use the Android keyboard to enter text one letter at a time.

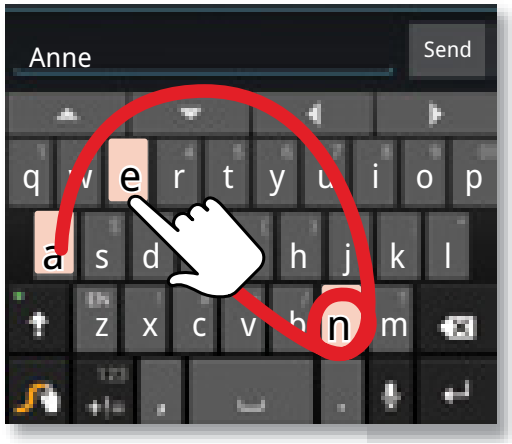


Typing: Swype Keyboard

Swype keyboard

Swype™ lets you enter a word with one continuous motion. To enter a word, just drag your finger over the letters.

- To enter the small number or symbol at the top of a key, touch and hold the key.
- To enter several symbols, touch 123 +!=.
- To enter apostrophes in common words (like “I’ll”), drag through the apostrophe key.
- To correct a word, double-tap it. Swype shows a small menu of other word options. Swype might also show a menu if it can’t guess your word.
- If Swype doesn’t know a word, touch individual letters to enter it. Swype remembers, so next time you can just drag over the letters.



To enter a word, just trace a path through the letters.
To capitalize, go above the keypad.
For double letters, circle the letter.

Use Your Phone: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Touch Home > Phone to display the phone dialpad, and then touch and hold 1 ∞.
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail

► Touch Home > Phone and then touch and hold 1 ∞.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *.

Visual Voicemail

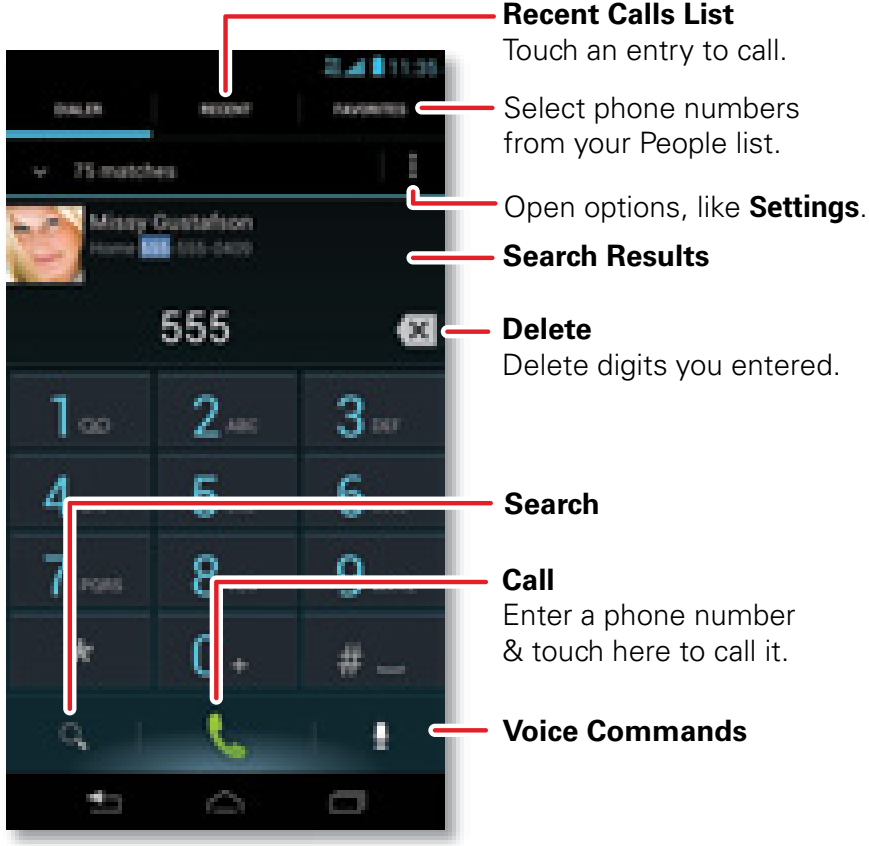
You can also use your phone's Visual Voicemail application, which lets you see and choose which messages you want to listen to.

► Touch Home > Apps > **Voicemail**.

Make Phone Calls

Make a Phone Call

1. Touch > to display the phone dialpad.
2. Touch the digits of the number you want to call on the dialpad. Touch to delete one or more digits.
3. As you enter digits, any matches with numbers already in People will appear. Touch an entry to call the matching number or continue entering the rest of the phone number.
4. Touch to place the call.



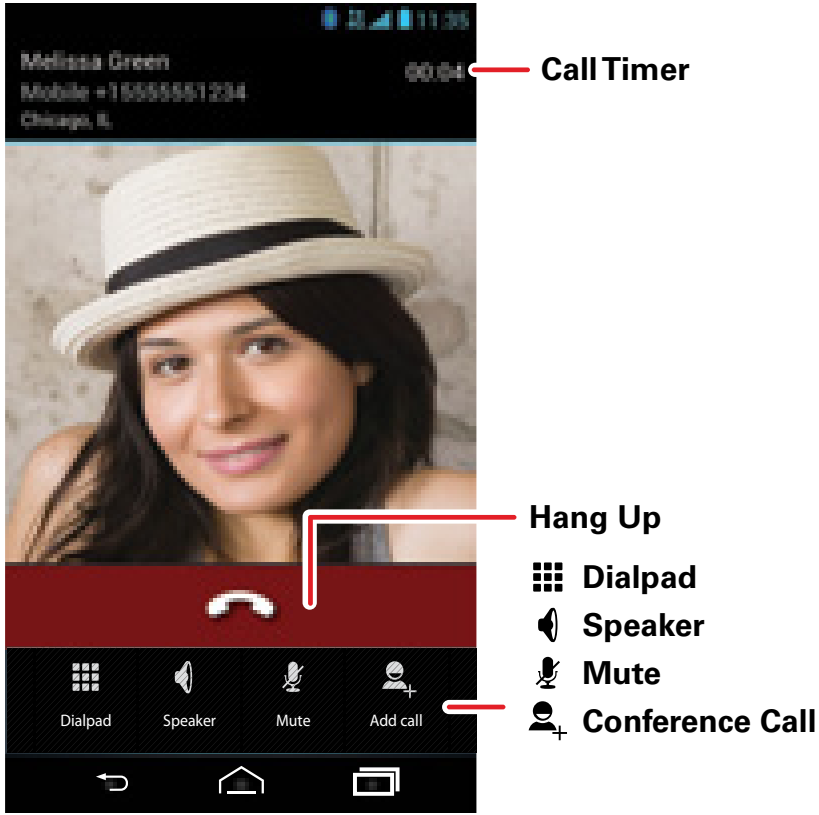
Answer Calls

Answer an Incoming Call

- Drag to the right to answer the call.

Note: While on a call and holding the phone near your face to speak, the touchscreen automatically deactivates to avoid accidental screen presses. When you move the phone away from your face, the touchscreen automatically reactivates.

In-Call Options



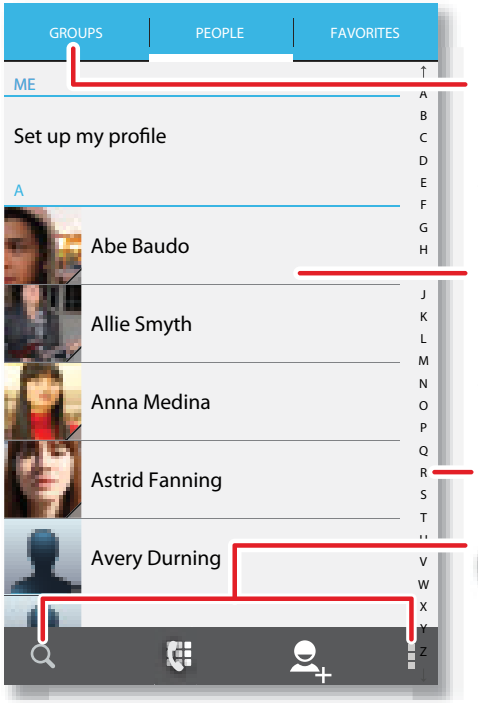
Contacts

Your phone's People application lets you access and manage contacts from a variety of sources, including Gmail, Exchange, and old-fashioned contacts entered by hand.

View Contacts

1. Touch > > **People**.
2. Scroll through the list to view your contacts.

   Tip: *Touch a letter on the right side to move directly to contacts beginning with that letter.*



Create & view groups of contacts.

Touch to view contact information, call, send a text message, & more.

Touch a letter to jump to contact names that start with that letter.

Search your **People**.
Switch to dialer.
Add a contact.
Open settings, accounts, or share.

Contacts

Add a New Contact

1. Touch Home > Apps > **People** > Add contact.
2. Add as much or as little information as you want.
   - To add information in a field, touch the field to display the touchscreen keyboard.
   - To assign a number or address type (such as HOME, MOBILE, WORK, etc.), touch the label next to the Phone or Address field.
   - To assign a picture, touch the icon next to the name, and choose either **Take photo** or **Select existing photo**.
3. Touch **SAVE** when you're finished.

   Note: *If you have contacts associated with your Gmail account, they are automatically synced with your phone.*

Edit Contacts

1. Touch Home > Apps > **People**.
2. Touch a contact to open it, and then touch Menu > **Edit**.
   - Touch a field to add or edit information.
3. Touch **SAVE** when you're finished.

   Note: *To delete a contact, touch Menu > **Delete** > **OK**.*

Sync Contacts

When you change one of your contacts on your phone, your phone automatically updates your Gmail account.

Send a Message

1. Touch Home > Apps > **Text Messaging** > +.
2. Enter a phone number or email address, or search for and select a contact.
3. Type your message.
   - To insert pictures or other files, touch Attach and then select a file.
4. When you are finished, touch **Send**.

   Note: *For information on taking pictures and recording videos with your phone, see* *"Camera & Camcorder" on page 23.*

Text and MMS Options

You have the option of changing your text and MMS settings such as notifications, signatures, message limits, and many more.

► Touch Home > Apps > **Text Messaging** > Menu > **Settings**.

Read and Reply to Messages

► Touch Home > Apps > **Text Messaging**

- To open a message, touch it. Touching a text message opens the message and all its replies.
- To reply to a text, open it and enter your reply in the text box at the bottom.
- To forward a text message, touch and hold the message to bring up an options menu, touch Forward, and select or enter a recipient.

Be a hero. Don't drive distracted.

sprint.com/focusondriving

Focus on driving

Email Setup

You can link multiple email accounts to your MOTOROLA PHOTON Q 4G LTE, including Exchange server accounts. You can set up email accounts through the setup application or directly through the settings menu or email application.

Set Up a Gmail™ Account

You likely signed into your Gmail account when you first turned your phone on. If not, you can add it or another account at any time.

1. Touch > > **Settings** > **Add account**.
2. Touch **Google**.
3. Follow the instructions to set up or sign in to a Gmail account.

   Note: *Although you need a Gmail account to use certain features and services such as Google Play™, you do not have to use Gmail as the default account for your phone.*

Note: *When setting up a new Google Account, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.*

Email Setup

Set Up an Email Account

1. Touch Home > Apps > **Settings** > **Add account**.
2. Touch **Email**.
3. Follow the instructions to sign in to your email account.
   - If you're adding an account from a common email provider, such as Windows Live Hotmail or Yahoo Mail, enter your email address and password and touch **Next**. Your email should be set up automatically.
   - If you're adding an account from a less common provider, or if you have additional settings to configure, tap **Manual setup**. Follow the instructions to provide the required information.

Set Up a Microsoft® Exchange® Account

Use the Corporate option to set up Exchange server work email accounts. Contact your IT administrator for account sign-in requirements.

1. Touch Home > Apps > **Settings** > **Add account**.
2. Touch **Corporate**.
3. Enter the Exchange server account details and then touch **Next**.
   - Contact your Exchange Server administrator for required sign-in information.
4. Select the type of information you want to synchronize and touch **Finish setup**.

   Note: *You can remove accounts by touching Home > Apps > **Settings**. Choose the account you want to remove and touch Menu > **Remove account**.*

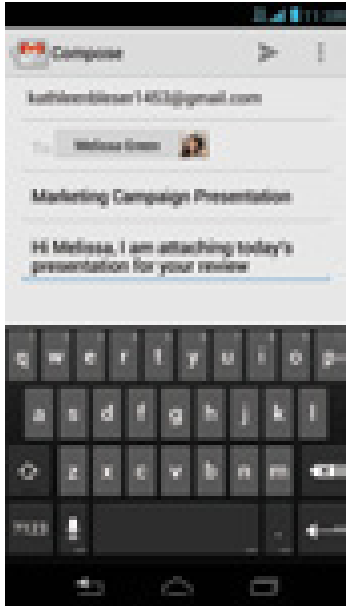
Using Email

Access Email Messages

1. Touch Home > Apps > **Email** or **Gmail**.
   - If necessary, touch the email account you want to use.
2. From the inbox, touch the message you want to view.

Send an Email Message

1. Touch Home > Apps > **Email** or **Gmail**.
   - If necessary, touch the email account you want to use.
2. Touch + or Compose.
3. Enter an email address or contact name.
4. Enter a subject and a message.
   - To add attachments, touch Attach or Menu > **Attach picture** or **Attach video**, and select an attachment.
5. Touch **Send** or Send.



Connect to a Wi-Fi Network

When you're in range of an available Wi-Fi network you can use your phone's Wi-Fi feature to access the Internet and other data services.

1. Touch > > **Settings**.
2. Touch **Wi-Fi** ON/OFF icon to ON to turn Wi-Fi on.
3. Touch **Wi-Fi** to display a list of available networks.
4. Touch a Wi-Fi network to connect. If necessary, enter the security key and touch **Connect**.
   - When you're connected to a Wi-Fi network, you'll see the Wi-Fi icon ( ) in the status bar.

Note: *When you're not using Wi-Fi, turn Wi-Fi off on the Wireless & networks settings page to extend battery life.*

Tip: *To toggle Wi-Fi on and off easily, you can place a widget on one of your Home screens. Touch > and touch the WIDGETS tab. Touch and hold* ***Power control*** *and drag it to the screen you want.*

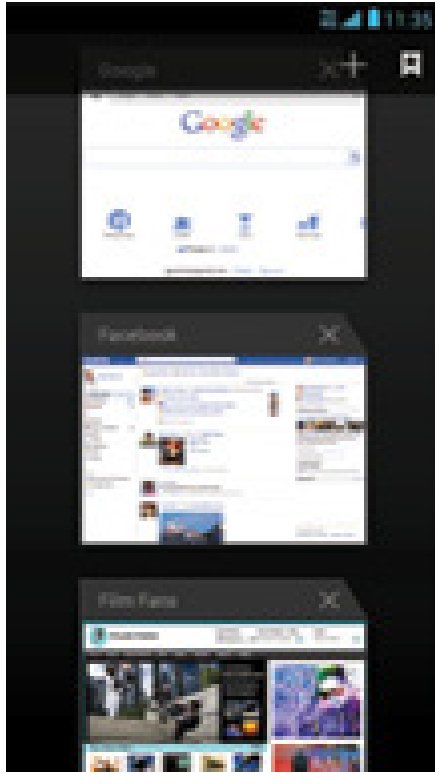
Web

Find sports scores, news, and weather. Shop online. Tabbed browsing lets you browse the Web just the way you want to.

Go Online

► Touch > > **Chrome**.

- To go to a specific website, touch the address bar and enter the Web address.
- To access and manage bookmarks, touch > **Bookmarks** in the browser options menu or next to the address bar and then .



Google Play™

Google Play is a digital content experience from Google where you can find and enjoy your favorite music, movies, books, Android apps and games and much more from your Android phone or on the web, and all your content is instantly available across your devices.

Download Applications and Games

1. Touch > > **Play Store**.
2. The first time you visit the Google Play Store app, touch **Accept** to accept the Terms of Service.
3. To find what you want quickly:
   - Browse through featured apps and games. Scroll through the options or browse by categories within **Apps**, **Games**, **Music**, **Books**, **Magazines**, and **Movies & TV**.
   - Search for an app or game. Touch on the Google Play home screen, enter the name or keyword, and then touch on the keyboard.
4. Touch an app or game to read a description and user reviews.
5. Touch **Download** (for free applications) or the price button (for paid applications).

   Note: *You must have a Google (Gmail™) Account set up on your phone to purchase and download applications from Google Play.*

Opening Installed Applications and Games

► Touch > . Locate the downloaded item and touch it to launch. You can also launch from **Play Store** > > **My Apps**.

Social Networking: Facebook and Twitter

Use your favorite social networking tools straight from your phone.

Set Up Social Networking Accounts

1. Touch > > Play Store.
2. Search for Facebook and follow the instructions to download and install the Facebook for Android app.

   Note: *Perform the same steps to download the Twitter app.*

Access Your Accounts

1. Touch > > Facebook or Twitter.
2. Enter your required sign-in information .
3. Send status updates, share pictures, read updates, and more.

Put Your Social Networking Accounts on Your Home Screen

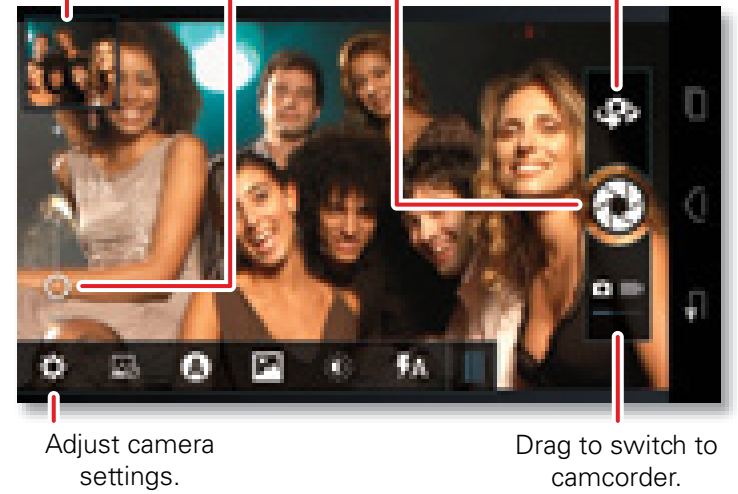
Make accessing your Facebook page and Twitter feeds even easier by placing a widget on one of your Home screens.

1. Touch > and touch the WIDGETS tab.
2. Touch and hold the Facebook or Twitter icon and drag to your preferred screen.

Camera & Camcorder

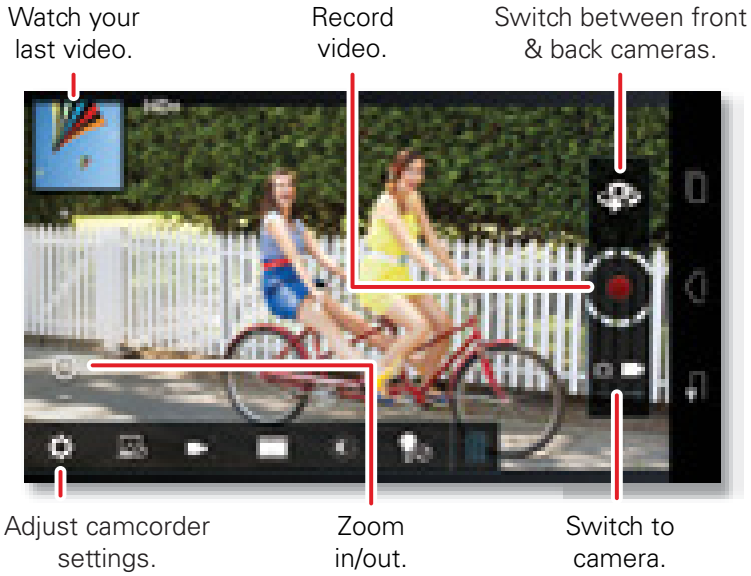
Take a Picture

1. Rotate the phone counter-clockwise (optional) and then press and hold the Camera button on the right side of the phone.
2. Touch and release or press the Camera button to take the picture.


See your last photo.
Drag to Zoom in/out.
Take photo.
Switch between front & back cameras.
Adjust camera settings.
Drag to switch to camcorder.

Record a Video

1. While in Camera, touch to change to the camcorder.
2. Rotate the phone counter-clockwise (videos are captured in widescreen mode) and frame your subject in the screen.
3. Touch to begin recording. Touch to stop.



Camera & Camcorder

Camera & Camcorder Settings

From the camera or camcorder screen, touch ⚙ on the left side of the screen to open the Settings menu. There are also effects options on the left side of the screen.

View Pictures and Videos

1. Touch ⌂ > ⋯ > **Gallery**.
2. Touch **Albums** and then select a folder to display pictures or videos.
   - Touch a picture or video to display it full size.
   - For video playback, touch the play ▶ and pause ⏸ icons.

Share Pictures and Videos

1. Touch ⌂ > ⋯ > **Gallery**.
2. Touch an album to display the thumbnails.
3. Touch and hold a thumbnail and then touch .

   – or –

   Touch the thumbnail to open it and then touch the share icon ( ).
4. Choose a share method, such as **Bluetooth**, **Email**, **Text**, **Facebook**, **Picasa**, or others.
5. Compose your message and then touch **Send**.

Bluetooth

Pair and Connect With a Bluetooth® Device

1. Touch > > **Settings** > **Bluetooth**.
   - If Bluetooth is not turned on, touch the **Bluetooth** ON/OFF icon to ON to turn it on.
2. Select an available device and follow the prompts to pair the devices. You may be required to enter a passcode (often 0000) to complete pairing.
3. Once you're paired, your connection should launch. You'll see in the status bar.

Share Contacts, Files, or Pictures Using Bluetooth

1. Open the application containing the file you want to share (for example, touch > > **Gallery**).
2. Locate the file you want to share.
   - You can send pictures and videos directly from the camera or from Gallery, Calendar events, People, music tracks, and voice recordings. Not all devices will be able to receive all file types.
3. Depending on the application, touch > **Bluetooth** or touch > **Share** > **Bluetooth**.
4. Touch the name of the device to which you're sending the file. (If prompted, touch **Turn on** to turn Bluetooth on.)

Google Mobile™ Services

Your MOTOROLA PHOTON Q 4G LTE provides easy access to a variety of Google services including Gmail™, Google Talk™, Google Maps™, Google Maps with Navigation (Beta), and YouTube™.

- **Gmail** – The Google mail service. Your Gmail account lets you access many Google-related services as well as Google Play. (See “Set Up a Gmail Account” on page 17.)
- **Google Talk** – Instant messaging service from Google. Touch > > **Talk** to begin using the service. (If you’re signed in to Gmail, you are already signed in to Google Talk.)
- **Google Maps** and **Google Maps with Navigation** – The Google location services let you track your current location, view real-time traffic situations, and receive detailed directions to your destination. They also provide search tools where you can locate places of interest or an address on a vector or aerial map, or view locations in street level. Touch > > **Maps** or **Navigation** to begin using the services.
- **YouTube** – View and share videos on one of the Web’s most popular video sites. Touch > > **YouTube** to browse through and view available videos. Sign in with your Gmail account to upload your own videos.

GPS Navigation

Choose a mapping and navigation solution that's right for you.

Launch TeleNav GPS Navigator

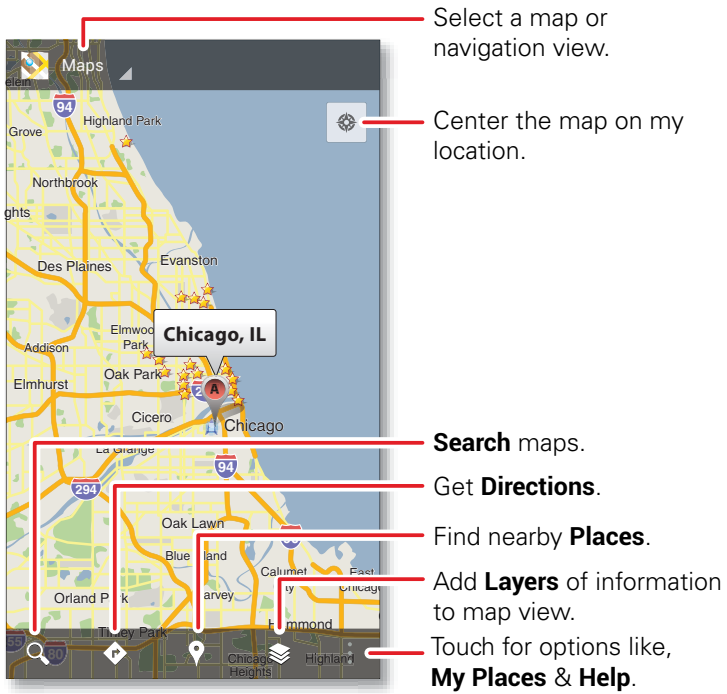
1. Touch Home > Apps > **Sprint Zone**.
2. When using Sprint Zone for the first time a Privacy Statement will appear. Touch **OK** to accept.
3. Touch **Sprint Suggests** > **Telenav GPS Navigator** and follow the directions to download from the Google Play Store app.
4. Follow the onscreen instructions to access, launch, and use navigation.

   Note: *Before using any navigation programs, make sure your phone is set to allow location detection, and then select which sources you want to use.*

   *Touch Apps > **Settings** > **Location access** and tap the switch to the ON position. Select **Wi-Fi & mobile network location** and/or **GPS satellites** for location sources. Follow any applicable prompts.*

Google Maps™

► Touch Home > Apps > **Maps**.



Sprint Hotspot

Connect up to five Wi-Fi-capable devices to the Internet using your MOTOROLA PHOTON Q 4G LTE as a mobile hotspot.

Set Up and Activate Your Mobile Hotspot

Note: Add-on to service plan required to access hotspot functionality.

Note: Risks can be associated with connecting to the public Internet. Your phone allows you to create a mobile hotspot. It is recommended that you use a password or other possible steps to protect against unauthorized access.

1. Touch > > Settings > Tethering & Mobile Hotspot > Mobile Hotspot settings and touch the check mark next to Mobile Hotspot to turn on the hotspot.
2. Touch Configure Mobile Hotspot and enter your settings.
   - Network SSID – Enter a unique name for your hotspot.
   - Security – Select the type of security you want, and then enter a unique password. Other users can access your mobile hotspot only if they enter the correct password.
   - Broadcast Channel – Select a channel that minimizes potential interference. You may need to try different channels.
3. Touch Save to save your settings.

Connect a Device to the Mobile Hotspot

1. Enable Wi-Fi on your device (for example, a laptop computer).
2. Select the Network SSID for your mobile hotspot and enter the password if prompted.
3. When “Connected” appears on your device, launch your Web browser to confirm you have an Internet connection.

Music on Google Play

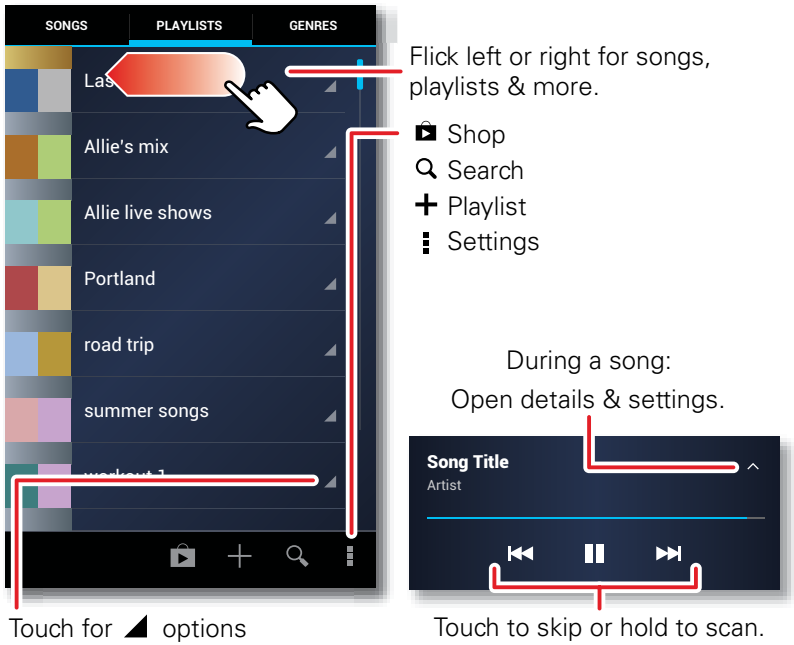
Open Your Google Play Music App

► Touch > > **Play Music** and follow the instructions.

- Music is stored in categories **PLAYLISTS**, **RECENT**, **ARTISTS**, **ALBUMS**, **SONGS**, and **GENRES**. Touch a category, and then touch the song or playlist you want to play. Touch to randomly play all songs.

** You will need to load music onto your phone or the microSD card before you can listen to your songs. See "Getting Music" on the next page.*

Music Player



Music on Google Play

Getting Music

Before you can listen to your music, you need to load songs into your phone. Here's one way to do it:

1. Use the supplied USB cable to connect your phone to an available USB port on your computer.
2. Drag down the notifications bar and make sure your phone's USB connection is set to **Media device (MTP)**.
3. On your computer, locate the new removable disk, open it, and open or create a Music folder.
   - You may see two removable disk drives, one for your phone's internal storage and one for the microSD card. You can store music in either location.
4. Copy music files from your computer to the music folder, follow the procedures to safely remove the drive, and then disconnect the phone from the USB cable.

   Note: *These instructions for loading music are for transferring music from a Windows computer only. To view instructions for transferring music from a Macintosh computer, please refer to the User Guide on sprint.com/support.*

Purchasing Music On Google Play

In addition to loading songs on to your phone, with music on Google Play, you can store up to 20,000 of your songs in the cloud for free and discover new artists, browse millions of tracks and share the music you buy with your friends on Google+™.

Sprint Applications

Access additional exclusive Sprint features right from your phone.

Download Sprint Applications

1. Touch > > **Sprint Zone**.
2. From the Sprint Zone Web page, scroll up or down and touch an item to check your account, read the latest news about your phone, load an application, and more.

Sprint TV & Movies

Note: *The Sprint TV & Movies application does not come preinstalled on your phone. You will need to download it from the Sprint Zone as described above.*

Live TV and video on demand. Complete episodes and clips of your favorite primetime shows and movies. Over 50 channels of news, entertainment, weather, sports, and streaming music.

1. Touch > > **Sprint TV & Movies**.
2. In the top bar, touch **Home**, **Live TV**, **On Demand**, **Movies**, or **Shop** to find what you want to watch.
   - For quick access, touch a featured item in the center of the screen or select a live option in the bottom bar.

Visit sprintchannels.mobitv.com for more information on channels and pricing.

NASCAR Mobile ‘13

Keep up to date with your favorite drivers and all the news and live feeds from the world of NASCAR.

1. Download the NASCAR Sprint Cup Mobile app following the instructions in “Download Sprint Applications” on the previous page.
2. Touch > > NASCAR.
3. Select your favorite driver to get started.
4. Browse the NASCAR Sprint Cup Mobile home page and view stats and schedules, news, and more.

Tip: For additional Sprint applications and features, select the ***Sprint Suggests*** *on the Sprint Zone home page.*

Sprint ID

Sprint ID lets you instantly personalize your phone with mobile ID packs featuring apps, ringtones, wallpapers, widgets, and more, customized to suit your lifestyle.

1. Touch > **Sprint ID**.
2. From the Choose your ID screen, touch an ID pack to apply it, or touch **Get New ID Packs** to search for new ID packs.
   - To download a new ID pack, browse through the selection and touch an ID pack to see its details. Touch **Install** and follow the prompts to download the pack.
   - Once it has been downloaded, drag the Notifications bar down and touch **Install**.

Sprint Worldwide Wireless Service

With Sprint Worldwide℠ Wireless Service, you can make and receive calls, check your email and browse the Web wherever you travel within Sprint's international roaming coverage area.

Activate Sprint Worldwide Service

Before using your phone in global roaming mode, you must activate Sprint Worldwide Service. You can do this online or over the phone.

Activating Online:

► Chat with or email an international support rep by visiting sprint.com/international and clicking the **Chat with us** or **Email us** link on the right side of the screen.

Activating Over the Phone

► Call Sprint Worldwide Customer support at **1-888-226-7212, option 2**.

International Data Roaming

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

► To activate, call Sprint Worldwide Customer Support at **1-888-226-7212, option 2**.

Note: *Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.*

Turn on Global Roaming Mode

To roam globally, make sure your phone's global roaming options are set.

► Touch > > **Settings** > **More...** > **Mobile networks** > **Network Mode**.

- Select **Sprint Only**, **CDMA/4G**, **CDMA**, **GSM/UMTS**, or **Automatic** (Recommended).

Getting Help

Please call the following numbers if you need assistance with Sprint Worldwide service.

While in the United States:

- Call **1-888-226-7212, option 2**.

While traveling outside the United States:

- In GSM mode: touch and hold 0+ and then dial **1-817-698-4199, option 3**.
- In CDMA mode: enter the international access code and then dial **1-817-698-4199, option 3**.

For more information about international roaming, visit sprint.com/international.

Tools & Resources: Settings

Explore ways to customize your phone, set permissions, update your phone, and more in the **Settings** menu.

Accessing Settings

1. Touch > > **Settings**.
2. Select the settings category you want to change.

   Categories include:

   - Airplane mode
   - Wi-Fi
   - Bluetooth
   - Tethering & Mobile Hotspot
   - Data usage
   - More...
   - Sound
   - Display
   - Storage
   - Battery
   - Apps
   - Location access
   - Security & Screen Lock
   - Language & input
   - Privacy
   - Add account
   - Activate Device
   - System Update
   - Date & time
   - Accessibility
   - Developer options
   - About phone

For detailed information about settings, please see the User Guide at sprint.com/support.

Battery-Saving Tips

Manage the Display Brightness and Screen Timeout

► Touch Home > Apps > **Settings** > **Display** > **Brightness** or **Sleep** to modify your settings.

Use the Apps Menu to Stop Applications

1. Touch Home > Apps > **Settings** > **Apps**.
2. Select the app you wish to stop under the RUNNING tab and touch **Stop**.

Manage Your Phone's Wireless Functions

Disable the Mobile Hotspot, Wi-Fi, Bluetooth, and GPS functions of the phone when you're not using them.

► Touch Home > Apps > **Settings** and disable any functions under WIRELESS & NETWORKS that are not in use.

— or —

► Add the Power control widget to your Home screen which includes Wi-Fi, Bluetooth, GPS, Background data sync, and Display brightness. (See "Add Items to Your Home Screen" on page 6 for more information about adding widgets.)

For more useful tips about battery care and safety, see the ***User Guide*** at www.sprint.com/support.

Manage Your Account

Online: www.sprint.com

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- Get detailed instructions and download content.

From Your Sprint Phone

- Touch > * 4 GHI to check minute usage and account balance.
- Touch > * 3 DEF to make a payment.
- Touch > * 2 ABC to access a summary of your Sprint service plan or get answers to other questions.
- Touch > * 7 PQRS to add a new line of service, upgrade your phone, purchase accessories, or access other account services.

From Any Other Phone

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-888-788-4727**

Resources

Resources For Your Phone

- This *Get Started Guide* to get you up and running.
- **Ready Now** – Visit sprint.com/readynow for additional help to get started on your new phone. You'll find more information on basic setup, activation, maximizing your phone's performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.
- **Online Support** – For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete User Guide for your MOTOROLA PHOTON Q 4G LTE.
- **Community** – Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.
- **On Your Phone** – Touch > > **Sprint Zone** to access account services, Sprint news, phone information, suggested applications, troubleshooting, and more.

Sustainability

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my user guide?

We took the full printed user guide out of the box and put it, along with expanded support resources, online for you. Less paper, more and better information. Just visit sprint.com/support from any computer to access your complete user guide and the rest of our support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, use your phone to scan the QR code below or visit sprint.com/green for more information.

To scan the code, download and install a QR code reader from the Google Play Store app, launch the reader, and aim your phone's camera at the image.

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Important Privacy Message. This device is capable of determining its/your geographical location. To set controls for access and use of your location information by others, touch > ***Settings*** > ***Location access***. Select ***Wi-Fi & mobile network location*** and/or ***GPS satellites*** for location sources. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a device must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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